

Terms and conditions (For course on purchase)

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#### Facebook Groups

The product or program may come with a private Facebook Group. These Terms apply to the Facebook Group. Further, you understand that Facebook is a public platform and therefore, we cannot guarantee your privacy for things that you share in the group as other members will also see what is posted.

#### Refund Policy

Your satisfaction with your Program, Product or Service is important to us. Yet, because of the extensive time, effort, preparation and care that goes into creating and/or providing our Programs, Products, Services and Program Materials, we have a no refund policy. Unless otherwise provided by law, you acknowledge that we do not offer refunds for any portion of your payment for any of our Programs, Products, and Services, and no refunds will be provided to you at any time. By using and/or purchasing any of our Programs, Products, Services or Program Materials, you understand and agree that all sales are final and no refunds will be provided.

**Termination** You have the right to terminate your use of or participation in our Programs, Products or Services at any time by sending an e-mail to [support@amandafrances.com](mailto:support@amandafrances.com). We reserve the right in our sole discretion to refuse or terminate your access to our Programs, Products, Services or Program Materials, in full or in part, at any time, without notice, by sending you an e-mail to the e-mail address you provided upon purchase of the Program, Product or Service. In the event of cancellation or termination by either of us, you will have 24 hours to pay any and all remaining payments or balances that are owed to us. Upon termination by either of us, we reserve the right to immediately refuse or terminate your access to any aspect of our Programs, Products, Services and/or our Program Materials, including but not limited to our Website, private forum, e-mail communications, Facebook groups, live webinars or conference calls, or any other method of communications related to our Programs, Products, Services or Program Materials at any time without notice and in our sole discretion. All of the terms of this Terms of Use, including but not limited to all copyright, trademark, and intellectual property rights, disclaimers, limitations of liability, release of claims, and our Refund Policy will still apply now and in the future, even after termination by you or us.

**Medical Disclaimer.** Our Programs, Products, Services, and Program Materials are not to be perceived as or relied upon in any way as medical advice or mental health advice.

The information provided through our Programs, Products, Services, and Program Materials is not intended to be a substitute for professional medical advice, diagnosis or treatment that can be provided by your own physician, nurse practitioner, physician assistant, therapist, counselor, mental health practitioner, licensed dietitian or nutritionist, member of the clergy, or any other licensed or registered health care professional. Do not disregard professional medical advice or delay seeking professional advice because of information you have read in our Programs, Products, Services, and Program Materials, or received from us. Do not stop taking any medications without speaking to your physician, nurse practitioner, physician assistant, mental health provider or other health care professional. If you have or suspect that you have a medical or mental health issue, contact your own health care provider promptly. We are not providing health care, medical or nutrition therapy services or attempting to diagnose, treat, prevent or cure in any manner whatsoever any physical ailment, or any mental or emotional issue, disease or condition. We are not giving medical, psychological, or religious advice whatsoever.

#### **Disclaimer policy** (to be where policy is now)

This privacy policy tells you how we use personal information collected at this website, Raisinggreatteens.com. Please read this privacy policy before using the site or submitting any personal information. By using the website, you are accepting the practices described in this privacy policy.

This policy applies to information we collect:

- On this website, raisinggreatteens.com, including the advertising served on this website.
- In e-mail or any other contact between you and raisinggreatteens.com or Trish Worthington and Azadi Razavizadeh
- When you purchase any products or courses from us through this website.

It does not apply to information collected by:

- Any third party (including affiliates), including through any application or content (including advertising) that may link from or be accessible from raisinggreatteens.com

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, please do not use this website.

Please note that this policy may change from time to time. Your continued use of this website after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

#### Collection of Information

- We promise to collect, use and store any personal data you give us in a safe and secure way.
- We promise to only use your personal data for the specific purposes stated.
- Your address and name if given for a purchase are considered confidential information and are not used for any other purpose.

- Transactional Data. All Payment processing on our Site is handled by our payment services providers, Paypal raisinggreatteens.com does not ever have access to your full credit card information. The Transactional Data may include your contact details, your card details and the transaction details. The transaction data may be processed for the purpose of supplying the purchased goods and services and keeping proper records of those transactions. Transaction data is only collected and used by our payment services providers to the extent necessary for the purposes of processing your payments, refunding such payments and dealing with complaints and queries relating to such payments and refunds. You can find information about the payment services providers' privacy policies and practices at <https://www.paypal.com/au/legalhub/privacy-full>
- We may collect your email address, but only if you voluntarily provide it to us. This may occur, for example, if you sign up to receive an email newsletter, purchase a course, audio or ebook, or enter a promotion. We will use your email address to deliver courses and products, send you the Raisinggreatteens.com newsletter, and also from time to time to send you emails regarding the Site or other products or services that we believe may be of interest to you. You may opt out of all email communications at any time by clicking the “unsubscribe” button at the bottom of every the email. Your email address will be shared with the technology provider we use (Mailchimp) in connection with the purposes for which you provided it, such as sending you the Raisinggreatteens.com newsletter. If you are a resident of a country in the European Economic Area (EEA), please refer to the section below entitled “Additional Rights of EEA Residents.”
- We may collect other information from you when you register with our Site in order to use various features. Such information could include your name, email address and password. This information is never shared.
- If you voluntarily send other personally identifiable information (such as names, email addresses, ages of children, descriptions of problems by advice seekers), your information will never be used in any personally identifiable way. If you send an unsolicited or solicited testimonial or appreciation of Raisinggreatteens.com, or our services, it may be posted on the website.
- Our website uses automatic data collection technologies to monitor information regarding users' internet connections, equipment used to access our website, and usage details.

We may collect this information:

- Directly from you when you provide it to us.
- Automatically as you navigate through the website. Information collected automatically may include usage details, IP addresses, and information collected through cookies, web beacons, and other tracking technologies.
- From third parties, for example, our business partners.

Information you provide to us

- The information we collect on or through our website may include:
- Information that you provide by filling in forms on Raisinggreatteens.com. This includes information provided when subscribing to our newsletters, posting

material, requesting further services or purchasing a product or course. We may also ask you for information when you enter a contest or promotion sponsored by us or when you report a problem with our website.

- Information you provide, including audio and video recordings, when you participate in online discussions, webinars, and workshops at [Raisinggreatteens.com](http://Raisinggreatteens.com).
- Records and copies of your correspondence (including e-mail addresses) if you contact us.
- Your responses to surveys and contests.
- Details of transactions you carry out through our website and of the fulfillment of your orders. You may be required to provide financial information before placing an order through our Website, or through third-party websites or services we use for processing the information.
- Information that you provide by filling in forms on the website associated with a product or course that we offer.

Information we collect through automatic data collection technologies.

- As you navigate through and interact with our Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions and patterns, including:
  - Details of your visits to our website, including pages visited, traffic data, and the resources that you access and use on the website.
  - Information about your computer and internet connection, including your IP address, operating system and browser type.
  - Your search queries on the website.
  - This data helps us to improve the user experience at [AhaParenting.com](http://AhaParenting.com) and to deliver a better and more personalized service, including by enabling us to:
    - Troubleshoot problems with forms and other website features.
    - Estimate our audience size and usage patterns.
    - Speed up your searches.
    - Recognize you when you return to our Website.
    - Store information about your preferences, allowing us to customize our Website according to your individual interests.
- The technologies we use for this automatic data collection may include:
  - Analytics. We use Google Analytics to analyze the use of our website. Google Analytics gathers information about website use by means of cookies. The information gathered relating to our website is used to create reports about the use of our website. Google's privacy policy is available at: [Google Analytics](http://Google Analytics).
  - Web Beacons. Pages of our website and our e-mails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags and single-pixel gifs) that permit us, for example, to count users who have visited those pages or opened an e-mail and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).
  - Cookies (also known as browser cookies). A cookie is a file containing an identifier (a string of letters and numbers) that is sent by a web server to a web browser and is stored by the browser. The identifier is then sent back to the server each time the browser requests a page from the server. Cookies may be

either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed. Cookies do not typically contain any information that personally identifies a user, but personal information that we store about you may be linked to the information stored in and obtained from cookies.

We use cookies for the following purposes:

- (a) Authentication - we use cookies to identify you when you visit our website and as you navigate our website;
- (b) Status - we use cookies to help us to determine if you are logged into our website;
- (d) Security - we use cookies as an element of the security measures used to protect user accounts, including preventing fraudulent use of login credentials, and to protect our website and services generally;
- (e) Advertising - we use cookies to help us to display advertisements that will be relevant to you; and
- (f) Analysis - we use cookies to help us to analyze the use and performance of our website and services.
- Most browsers allow you to refuse to accept cookies and to delete cookies. Please note that blocking cookies may have a negative impact on the functions of many websites, including our Site. Some features of the Site may cease to be available to you. The methods for refusing cookies vary from browser to browser, and from version to version. You can however obtain up-to-date information about blocking and deleting cookies via these links:
- (a) <https://support.google.com/chrome/answer/95647?hl=en> (Chrome);
- (b) <https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences> (Firefox);
- (c) <http://www.opera.com/help/tutorials/security/cookies/> (Opera);
- (d) <https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cookies> (Internet Explorer);
- (e) <https://support.apple.com/en-gb/guide/safari/sfri11471/mac> (Safari); and
- (f) <https://privacy.microsoft.com/en-us/windows-10-microsoft-edge-and-privacy> (Edge).

Additional rights of EEA (European Economic Area) Residents

How we use your information

- We use the information we collect about you or that you provide to us, including any personal information:
- To present this website and all its features to you.
- To provide you with information, products or services that you request from us.
- To fulfill any other purpose for which you provide it.

- To provide you with notices about your account/subscription, including expiration and renewal notices.
- To notify you about changes to our website or any products or services we offer or provide through it.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.
- We may use the information we have collected from you to enable us to display advertisements to our advertisers' target audiences. Even though we do not disclose your personal information for these purposes without your consent, if you click on or otherwise interact with an advertisement, the advertiser may assume that you meet its target criteria.

#### Disclosure of your information

- We may disclose aggregated information about our users, and information that does not identify any individual, without restriction. We may disclose personal information that we collect or you provide as described in this privacy policy:
  - To our subsidiaries, partners and affiliates.
  - To contractors, service providers and other third parties we use to support our business, including payment processors.
  - To fulfill the purpose for which you provide it.
  - For any other purpose disclosed by us when you provide the information.
  - With your consent.

#### Children under the age of 13

- Raisinggreatteens.com is not intended for children under 13 years of age. If you are under 13, please do not use or provide any information on this website or on or through any of its features, make any purchases through the website, use any of the interactive or public comment features of this Website, or provide any information about yourself to us.

#### Changes to the privacy policy

- We may change this Privacy Policy from time to time. The most recent version of the Privacy Policy will always be posted on the Site, with the "Effective Date" posted at the top of the Policy.
- We may revise and update this Privacy Policy if our practices change, as technology changes, or as we add new services or change existing ones.
- If we make any material changes to our Privacy Policy or how we handle your personal information, or we are going to use any personal information in a manner that is materially different from that stated in our Privacy Policy at the time we collected such information, we will give you a reasonable opportunity to consent to the change.
- If you do not consent, your personal information will be used as agreed to under the terms of the privacy policy in effect at the time we obtained that information.
- By using our Site or services after the Effective Date, you are deemed to consent to our then-current privacy policy.

- We will use information previously obtained in accordance with the Privacy Policy in effect when the information was obtained from you.

#### Privacy contact information

- All emails and newsletters from this site allow you to opt out of further mailings.
- If you have any questions, concerns, or comments about our privacy policy you may contact us at [hello@raising.great.teens@gmail.com](mailto:hello@raising.great.teens@gmail.com)

Trish Worthington & Azadi Razavizadeh  
Founders of Raising Great Teens

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